

**Subject:** Re: Water Drainage (Property)  
**From:** Sarah Bell <sarah.bell@lacity.org>  
**Date:** 3/16/20, 1:35 PM  
**To:** Delilah Shahbazian <delilah.shahbazian@lacity.org>

Stay inside! We will send our staff.

On Mon, Mar 16, 2020 at 1:34 PM Delilah Shahbazian  
<[delilah.shahbazian@lacity.org](mailto:delilah.shahbazian@lacity.org)> wrote:

Apologies Sarah! Here is the address: [7686 Le Berthon Street, Tujunga, CA](#). I will also be making a site visit in few minutes. I can send you more photos, as well!

On Mon, Mar 16, 2020 at 1:31 PM Sarah Bell <[sarah.bell@lacity.org](mailto:sarah.bell@lacity.org)> wrote:  
I can't check it without an address...

On Mon, Mar 16, 2020 at 11:59 AM Delilah Shahbazian  
<[delilah.shahbazian@lacity.org](mailto:delilah.shahbazian@lacity.org)> wrote:

Good morning, Sarah,

I hope this email finds you well, and I hope you and the team are safe and sound!

I have a constituent that has shared this image and situation with me. I was not too sure as to how I should proceed with this. Basically, in regards to the water pooling up the gate, what steps or what can they do to take care of this?

**Just to share: there is a plot of land or lawn, per say, that is next door. I do believe, especially during the rainy season, the water pools up towards the gate, but they are not too sure. They wanted to get it checked to see if that plot of land is the reason as to why the water keeps piling up? -- I am assuming it is due to the structure of the street? But, I can be wrong.**

Is there anything that we can do? Looking forward to hearing from you!  
Much Gratitude,  
Delilah Shahbazian

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**Delilah Shahbazian, Caseworker**  
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